



ENROLLMENT FORM

OWNER INFORMATION

Last name: _____ First name: _____

Address: _____

City _____ State _____ Zip Code _____

Daytime Phone (____) _____ Cellular (____) _____

Fax (____) _____ E-mail _____

Number where you can be reached while you are away _____

Emergency Contact Name _____ Phone (____) _____

Emergency Contact Name _____ Phone (____) _____

How did you hear about us? Google Yelp Facebook Instagram Billboard
 cesarsway.com Referral Other _____

PET INFORMATION

Name _____ Feline Canine

Male Neutered: Yes No Female Spayed: Yes No

Breed _____ Color _____

Date of birth ____ / ____ / ____ Age _____ Weight: _____ Microchip # _____

VETERINARIAN INFORMATION

Clinic Name: _____

Doctor's Name: _____ Phone #: (____) _____

REQUIRED VACCINES

DOGS

CATS

Rabies, DHPP, H3N8 & H3N2 (Canine Influenza Combo)	Rabies, FVCRP, Fecal
Bordetella (done every 6 months)	FeLV (outdoor cats only)
Fecal Test (done every 6 months)	FeLV/FIV Test (within last 30 days)
Leptospirosis vaccine is not mandatory but strongly recommended	

IT IS THE RESPONSIBILITY OF THE PET OWNER TO MAINTAIN THE VACCINES UP TO DATE.

IF ANY OF THE REQUIRED VACCINES ARE PAST DUE, BE SURE TO UPDATE THEM **5 (FIVE) DAYS PRIOR TO THE CHECK-IN DATE, DAYCARE OR GROOMING SCHEDULE.**

PETS WITH EXPIRED VACCINES WILL NOT BE ACCEPTED FOR BOARDING, DAYCARE OR GROOMING.



MEDICAL HISTORY

Describe any medical conditions, surgeries or physical impairments and/or any physical limitations to be aware of before your dog participates in any activity. _____

Arthritis Diabetes Allergies Ear/Eye Infections Hot Spots

Stress-related diarrhea (colitis) Seizures Yes No If yes, how often? _____

MEDICATIONS

MUST BE IN ORIGINAL VIAL WITH A PRESCRIPTION LABEL

Name	Dosage / Instructions
1.	
2.	
3.	

MEALS

PLEASE BRING PETS FOOD PRE-MEASURED (PER FEEDING) IN ZIPLOC BAGS LABELED WITH HIS/HER NAME

Brand of Food (dry and/or can) _____

Describe how much and how you feed _____

WE STRONGLY RECOMMEND THAT YOU BRING YOUR DOG'S FOOD. CHANGING YOUR DOG'S DIET MAY CAUSE PROBLEMS SUCH AS NOT EATING, UPSET STOMACH, DIARRHEA, AND/OR COLITIS.

PET PROFILE

Does your dog play with other dogs? Yes No

Are there any kinds of people your dog automatically fears or dislikes? _____

Has your dog ever growled at someone? Yes No

If yes, what were the circumstances? _____

Has your dog ever bitten anyone? Yes No

If yes, what were the circumstances? _____

Is your dog protective over food, toys and/or other objects? Yes No

If yes, please explain _____

Any history of destructive chewing? Yes No Separation anxiety? Yes No

Has your dog ever climbed or jumped over a fence? Yes No

Does your dog have any sensitive areas on his / her body? Yes No

If yes, please explain _____



How does your dog react to having his / her nails clipped? _____

Is your dog afraid of thunderstorms or any specific item or noises? Yes No

If yes, please explain _____

ADDITIONAL SERVICES

In order to make our guests' stay even more pleasurable, the resort offers these additional services:

Daycare While Boarding-----\$14.00

Private Spa While Boarding-----\$16.00

Pampered Pet Time-----\$15.00

Ear Cleaning-----\$12.00

Nail Trim-----\$15.00

Hair Brushing-----\$14.00

* **Grooming** is available by appointment only

CREDIT CARD INFORMATION

VISA MASTERCARD AMERICAN EXPRESS DISCOVER

I authorize **Country Inn Pet Resort and Animal Hospital** to charge my credit card with the number

_____ **Expiration date:** _____ **Security Code** _____

amounts due for Reservation Confirmation Deposits, Daycare packages, Grooming, Boarding Fees and/or Additional Services rendered to my pets or products purchased by me at the Resort and/or Animal Hospital.

Signature: _____

Date: _____

Please attach a photocopy of the credit card and the cardholder's Driver's License (front and back of both). Photocopies must be legible for acceptance.

By signing below, owner certifies to the accuracy of all information given on this Enrollment Form.

Signature

____/____/____
Date

Print Full Name





BOARDING AND DAYCARE POLICIES

The objective of Country Inn Pet Resort & Animal Hospital is to provide our guests with a safe, fun, warm and loving social environment while they are in our care. To ensure the safety, enjoyment and well-being of all our guests, we require that all pets and their owners comply with the following rules:

RESORT HOURS

Lobby Hours	Monday – Friday	7:30 a.m. - 6:30 p.m.
	Saturday	8:30 a.m. - 5:00 p.m.
	Sunday	Closed to the Public
Check In	Monday – Friday	8:00 a.m. - 12:00 p.m. 2:00 p.m. - 5:00 p.m.
	Saturday	8:30 a.m. - 12:00 p.m. 2:00 p.m. - 4:00 p.m.
Check Out	Monday – Friday	8:00 a.m. - 12:00 p.m. 2:00 p.m. - 5:00 p.m.
	Saturday	8:30 a.m. - 12:00 p.m. 2:00 p.m. - 4:00 p.m.
	Sunday	By Appointment Only 11:00 a.m. - 12:00 noon
Nap Time	Monday - Sunday	12:00 noon – 2:00 p.m.

Guests picked up after 12:00 noon will be charged a late Check-Out fee

NO Check-Ins or Check-Outs during Nap Time (12:00p.m. - 2:00p.m.)

Country Inn pet Resort Daycare closes promptly at 6:30 pm

Day Care Hours	Monday – Friday	7:30 a.m. – 6:30 p.m.
Tours	Monday – Saturday	3:30 p.m.
Grooming	Monday – Saturday	By appointment
Training	Monday – Sunday	By Appointment

Pets scheduled for Grooming and Training must show written proof of their current vaccinations

Animal Hospital Hours	Monday – Friday	8:30 a.m. – 6:00 p.m.
	Saturday	8:30 a.m. – 2:00 p.m.
	Sunday & Holidays	Closed

HOLIDAYS: There will be a **\$15.00** increase in rates per day per pet during holidays

DAYCARE: **Closed to the public on:** Saturdays, Sundays, and Holiday weeks

RESORT: **Closed to the public on:** Sundays, Memorial Day, Easter Sunday, July 4th, Labor Day, Thanksgiving Day, Christmas Day and New Years Day.

Memorial Day & July 4th – 3 Night Minimum
Thanksgiving – 3 Night Minimum
Christmas and New Year– 5 Night Minimum
Easter Holiday & Spring Break – 3 Night Minimum



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reception@countryinnpetresort.com www.countryinnpetresort.com

AGE

Pets must be at least 16 weeks old and should have his/her vaccinations completed. Pets over ten years old must have a written letter from their vet certifying their health in order to participate in Daycare or any strenuous physical activity.

SEX

Pets in Daycare 6-7 months and older must be spayed/neutered. For females in **heat** who are boarding, a **\$10.00** fee will be added in the daily rate. For **not neutered** males, a **\$10.00** fee will be added to the daily rate.

VACCINATIONS

All pets entering Country Inn Pet Resort must have up-to-date vaccinations. Prior to check in, canine guests must submit written proof of **DHPP**, **Rabies**, 1 or 3 years; **H3N8 & H3N2 Canine Influenza Combo**, yearly; **Fecal Test (every 6 months)** and **Bordetella (every 6 months)**. For feline guests **FVCRP**, **Rabies**, **FelV/FIV test negative**, **Fecal Test** and **Feline Leukemia** (if outdoor). Pets must have received inoculations at least **5 (five) days** before entering the Resort.

PLEASE NOTE - It is The Pet Owner's responsibility to provide us with the pet's most current vaccinations records.

FLEA & TICK PREVENTION

The resort's 8 acres outdoor and indoor areas are on a monthly pest control program but in order to ensure that we maintain a pest-free environment; all pets must be flea and tick free before entering the resort and will be inspected upon arrival. If we notice that your pet has fleas or ticks, a preventative will be given and owners will be charged for the medication applied. **Dogs in daycare will not be admitted if fleas or ticks are noticed.**

HEALTH and SPECIAL NEEDS

All pets must be in good health. If your pet is found to harbor intestinal parasites during his/her stay a **\$25.00** de-worming fee along with veterinary expenses, will be charged to your bill. A **\$10.00** fee will be charged for special needs pets.

DAYCARE ENROLLMENT

Complete enrollment package and return it with written proof of vaccinations. We will then register you in our system and schedule a temperament evaluation. There is a one-time **\$15.00 non-refundable** temperament evaluation fee for each dog.

NOTE: Dogs exposed to the level and type of activity at a Doggy Day Care may feel the discomfort of sore muscles, joints and paws, fatigue, scratches, bruises or abrasions.

BEHAVIOR

Boarding: We will not accept **people** aggressive pets unless he/she is enrolled in one of our **Train While Boarding** programs.

Daycare: All dogs must be non-aggressive and not food or toy protective. Owners will need to certify that their dog(s) has not harmed or shown any aggressive or threatening behavior towards any person or any other dogs. Any behavior deemed dangerous or inappropriate by Country Inn Pet Resort might result in dismissal from the program. Please remember that your pet will be spending time with other dogs and the safety and health of all pets is our prime concern

MEDICATIONS

All medications must be in their original vials with a legible prescription label from the veterinarian. **A \$2.00 fee** per pill will be added to your bill for any medication or vitamin that you request be given to your pet.

HURRICANES

In order to maintain our high quality of service and comfort during and after a hurricane we are obligated to schedule staff for additional & unusual hours. In addition, we must replenish with diesel our generator (which supplies the entire Resort and Animal Hospital with energy) so in the event of a hurricane there will be a **\$14.00** increase, per pet, in our daily boarding rates.

MANDATORY CHECK OUT BATH

All dogs boarding more than one night will receive a bath prior to check out. The bath is priced according to the pets' weight and length of hair. Please refer to our price list. **Medicated tick or flea baths \$15.00 additional.**

If an early check out is requested please give us at least a four (4) hour notice

BEAUTY MAINTENANCE

Dogs playing during daycare or boarding guests participating in our various scheduled playtimes can get dirty and those with long hair can get matted. Scheduled baths and brush-outs are available upon request and specific charges will apply to these services. Blow drying and brushings are not complimentary.

FOOD

Included in our rates, two daily meals of IAMS Low Residue or Science Diet Sensitive Stomach are served to our guests. Keep in mind that changing your pet's diet may cause problems such as not eating, upset stomach, diarrhea, and/or colitis. If you wish to bring food from home, please **package each daily meal** in Ziploc bags, **labeled with the pet's name and feeding instructions.**



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PET(S) POSSESSIONS

You are welcome to bring two (2) toys, treats and your pets' favorite bedding to make their stay more enjoyable. However, we cannot be responsible for any property or possessions left, lost or destroyed during your pets' vacation. Soiled, wet or dirty bedding will not be accepted into our resort. **Please make sure to label all belongings with your pet's name and bring a descriptive list of the items.**

RESERVATIONS

Boarding: For boarding reservations, a valid credit card number with expiration date is required. Reservations will be confirmed upon receipt of the Enrollment Form dully filled out and signed, Policies and Agreement signed, **written proof from veterinarian of pet(s) up-to-date required vaccinations and a \$50.00 deposit. During all major holidays, a \$100 deposit is required per pet.**

Daycare: To make sure that Country Inn Pet Resort always has the necessary staff to adequately care for all pets, a reservation twelve (12) hours in advance is required.

CANCELLATIONS

In case a cancellation notice is not received, **72-hours during regular days and 2-week (14 days) during holidays,** before check in date, **the \$50.00 or \$100 deposit will automatically become a late cancellation fee or a no show fee.**

PAYMENTS

Boarding: A 50% payment is required at check-in; the remaining balance is to be paid in full at check-out. **If check-out is scheduled on a Sunday, full payment is required at check-in.**

Daycare: Half day or Full day passes or packages and extra services requested for that day are to be paid at pick-up.

Please Note - All Daycare or Private Spa packages are pre-paid and therefore are non-refundable and non-transferable.

EMERGENCIES

While your pet is under the care of Country Inn Pet Resort and Animal Hospital, we will use all reasonable precautions against injury and escape. Please be aware that some pets are under stress while away from their owners and may become ill during boarding and/or while participating in our Daycare activities. Furthermore, when pets are around people and/or other dogs, unforeseen, unavoidable or unprovoked accidents or injuries may result and pets, people and property might be injured or damaged.

In the event that my pet(s) becomes ill, [including but not limited to diarrhea, vomiting, ear infections as well as any emergency illness] and/or is injured during a visit or stay at Country Inn Pet Resort and Animal Hospital and all reasonable means to reach me or my authorized agents have failed, I hereby authorize any emergency treatment and or administration of medication deemed necessary by the attending veterinarian(s) at Country Inn Animal Hospital. I consent to the administration of anesthesia or sedation and/or x-rays as deemed necessary by the doctor(s) and agree to pay for all such treatment(s) and all such emergency care. Since I am aware that Country Inn Animal Hospital is not a 24 hour facility, I also consent to the transport, by an authorized agent of Country Inn Pet Resort and Animal Hospital, to a facility chosen by Country Inn Pet Resort and Animal Hospital. I recognize the risks of injury that accompany said transport and hereby release Country Inn Pet Resort and Animal Hospital from any and all liability. I accept that all fees incurred for the treatment of my pet(s), at the facility my pet(s) has been transported to, to be my responsibility therefore releasing Country Inn Pet Resort and Animal Hospital of any financial responsibility with them.

(Owner's Signature)

Name of person/s authorized by Owner to Pick up and/or Drop off pet

By opting to use Country Inn Pet Resort and Animal Hospital facilities and thereby accepting its Rules and Policies, I hereby release Country Inn Pet Resort and Animal Hospital and its owners, employees, successors, assigns and all affiliated parties from any and all liability, claims, demands, causes of action, loss, damage or injury to person or property, including any death and serious injury which may result while I (Owner), my pet(s) or my guest(s) are on the premises of or attending any event sponsored by Country Inn Pet Resort and Animal Hospital. I agree to pay for the reasonable costs of collection, attorney fees, and court costs in the event that collection efforts become necessary and I agree that the venue of this action will be in the county where the resort is located. I also agree to be responsible for any liability caused by me (Owner), my pet(s) and my guest(s), and that I will hold harmless and indemnify Country Inn Pet Resort and Animal Hospital and its owners, employees, successor, assigns and all affiliated parties from any liability, claims, demands, causes of action, loss, damage or injury to person or property, including any death and serious injury which may be caused by myself (Owner), my pet(s) or my guest(s) while they are on the premises of or attending any event sponsored by Country Inn Pet Resort and Animal Hospital.

I have read, understand and agree to comply with Country Inn Pet Resort and Animal Hospital Policies.

Signature

Print Name

Date





AGREEMENT

This agreement is entered into by and between _____ (owner name) hereinafter referred to as "Owner" whether one or more, and Country Inn Pet Resort and Animal Hospital.

By signing this agreement and day care dogs passing the temperament evaluation, your pet(s) is/are now conditionally able to use our facility for boarding, day care and other services offered. You, the Owner, are aware of the fees, hours, policies and requirements for use of our boarding, daycare and other services offered as they are outlined in the enrollment form and policies. Owner understands that Country Inn Pet Resort and Animal Hospital management reserves the right to alter or amend the fees, hours, policies and requirements at any time.

OWNER UNDERSTANDS, ACCEPTS AND AGREES:

- To read and follow Country Inn Pet Resort and Animal Hospital Boarding and Day Care Policies which are hereby incorporated as an attachment to this contract.
- To follow the hours and schedules outlined in Country Inn Pet Resort and Animal Hospital policies in order to avoid non-compliance fees.
- To pay, when your pet is picked up, for all services rendered and additional fees, if any, incurred by Owner's pet(s).
- That each pet must have on file a filled out and signed enrollment form, a credit card debit authorization signed and pass the temperament evaluation (for day care dogs) in order to utilize Country Inn Pet Resort and Animal Hospital boarding, day care and other services.
- To provide written proof of all required up-to-date vaccinations for each pet enrolled.
- To be solely responsible for any harm caused by his/her pet(s) to persons, other pets and property while on Country Inn Pet Resort and Animal Hospital premises and to hold Country Inn Pet Resort harmless of and to indemnify Country Inn Pet Resort and Animal Hospital for any third party claims.
- That Country Inn Pet Resort and Animal Hospital reserves the right to refuse any pet in its premises if the pet presents a danger to himself, people or Country Inn Pet Resort and Animal Hospital guests.
- That in admitting his/her pet(s) to Country Inn Pet Resort and Animal Hospital facility, Country Inn Pet Resort and Animal Hospital has relied on his/her representation that his/her pet(s) is/are in good health and free of any condition which could potentially jeopardize itself, other pet guests, pet owners or staff members of Country Inn Pet Resort and Animal Hospital, as well as not have harmed or shown aggressive or threatening behavior towards any person or any other pet.
- That any problem that develops with his/her pet(s) will be treated as deemed best by owners, employees and agents of Country Inn Pet Resort and Animal Hospital in their sole discretion and Owner assumes full financial responsibility for any and all expenses involved.
- Country Inn Pet Resort and Animal Hospital is not responsible for pets affected by Canine Influenza H3N8 or H3N2 or any other illness.
- That when pets are around people and other dogs some accidents or injuries may result and that people, property and pets might be injured or damaged.
- Client agrees that Country Inn Pet Resort and Animal Hospital and all other clients of Country Inn Pet Resort and Animal Hospital shall in no way be responsible for loss of pet by theft, death or escape; nor injury, including but not limited to bloat, abrasions, concussions, contusions, torn ligaments, broken bones, insect bites or stings, gastrointestinal disturbances and/or allergic reactions.
- That although all pets, within Country Inn Pet Resort and Animal Hospital facilities, are required to have an up to date Bordetella vaccination, his/her pet(s) is/are at risk of acquiring kennel cough. **[There is no vaccine for complete protection against Kennel Cough. Thirteen (13) different viruses and bacteria are implicated as the cause of Kennel Cough. The truth is that we can vaccinate for 3 of the 13 known components of this complex disease. By vaccinating for these 3 diseases we eliminate about 90% of the cases of Kennel Cough. However, it is possible for a vaccinated dog to get Kennel Cough.]**



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